

## **Hong Kong Association of Travel Agents**

Units 502-504, 5/F, Skyway House, North Block, 3 Sham Mong Road, Tai Kok Tsui, Kowloon, Hong Kong Tel: 2869 8624 Fax: 2525 0986

Website: www.hata.org.hk Email: manager@hata.org.hk

21 July 2014

Dear Members,

# Elementary airfare and ticketing principles 13 August 2014

In response to a survey polled earlier in the year, HATA Training and CSR Committee is organizing a one day training course on above topic, in an effort to benefit those travel consultants / ticketing staff who are interested in learning to strengthen their airfare and ticketing knowledge and GDS system to boost their performance on the job.

#### The course details are:

Date: Wednesday, 13 Aug 2014

Time: 9:30 am - 5:30 pm

Venue: Abacus Distribution Systems (HK) Ltd.

Unit 811-818, Tower 1, Millennium City 1, 388 Kwun Tong Road,

Kwun Tong, Kowloon, Hong Kong

Course fee: HK\$300 per person

Language: Cantonese (supplemented with English course materials)

Deadline: Friday, 1 August 2014

Schedule: 9:30am – 11:15am An Overview on IATA Traffic Conference Areas and

Basic Fare construction principles

11:15am – 11:30am Refreshment break

11:30am – 1:00pm An Overview on Sequence of check

1:00pm – 2:15pm Lunch (Own arrangement) 2:15pm – 3:15pm An Overview on Type of Fares

3:15pm – 3:30pm Refreshment break

3:30pm – 5:00pm Briefing & Demonstration by Abacus GDS – Mileage checks,

Fare display and Minimum & Maximum stay

5:00pm – 5:30pm Q&A Session

Speaker: Mr. Eddie Tsang - Head of Service Delivery, American Express Global Business

Travel – Hong Kong

Admission: Participants should have at least 1 year full time experience as a travel consultant or in

airfare and ticketing

Remark: HATA will award a Certificate of Attendance to each participant after completing the

full seminar.

If you wish to attend this course, please complete and return the reply slip together with a crossed cheque made payable to "Hong Kong Association of Travel Agents Ltd." to the Secretariat on or before Friday, 1 August 2014. Seats are limited. First come first served.



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致各會員: 二零一四年七月二十一日

### 基礎航空票務課程 2014年8月13日

為回應在今年年初時的培訓需求研究,香港旅行社協會培訓及企業社會責任委員會將舉辦基礎航空票 務課程,目的是加強旅遊顧問或票務員對航空和票務的認識,及全球分銷系統的應用,以提昇其工作 表現。

#### 課程詳情如下:

**日期**: 2014 年 8 月 13 日 (星期三) **時間**: 上午 9 時半至下午 5 時半

地點: 聯亞旅遊資訊系統(香港)有限公司

香港九龍觀塘道388號創紀之城一期一座811-818室

**費用:** 300 元正

**語言:** 粵語(輔以英語課程教材) **截止日期:** 2014 年 8 月 1 日(星期五)

課程內容:

上午 9:30 - 上午 11:15 國際航空運輸協會地理區域,航空票務費用運算概述

上午 11:15- 上午 11:30 茶歇

上午 11:30- 下午 1:00 檢查程序概述 下午 1:00 - 下午 2:15 午餐(自行安排) 下午 2:15 - 下午 3:15 票價種類概述

下午 3:15 - 下午 3:30 茶歇

下午 3:30 - 下午 5:00 簡介及示範聯亞旅遊資訊系統 - 里程檢查、票價顯示、最短和最長停留天數

下午 5:00 - 下午 5:30 答問環節

**主講者**: 曾德健先生-美國運通商務旅遊(香港) 營運總監 **参加者**: 需有1年以上全職旅遊顧問或航空票務經驗

**備註:** 本會將頒發出席證書給每位完成整個培訓課程的參加者

名額有限,先到先得,報名從速。請於 2014 年 8 月 1 日(星期五) 前報名及將回條連同劃線支票抬頭「香港旅行社協會有限公司」寄回秘書處。如有查詢,請致電本會秘書處 2869 8624 傳真號碼: 2525 0986

電郵: manager@hata.org.hk

### Reply Slip 回條

I/We wish to attend the elementary airfare and ticketing principles on 13 August 2014. 我 / 我們 將會出席香港旅行社協會在 8 月 13 日所舉辦之「基礎航空票務課程」

公司名稱 Company Name:	
聯絡人Contact person:	電話 Tel :
Email 電郵:	
(1) Participant Name 參加者姓名:	Title 職銜:
(2) Participant Name 參加者姓名:	Title 職銜:
Course Fee 課程費用: HK\$300 per person 每位 HK\$300 X seat 位(s) = HK\$	

Remarks: Please provide all necessary information in clear writing. Certificate will only be issued to participant upon full completion of the seminar.

備註:請清楚填寫上述資料。參加者需完成整個課程才獲頒證書。